



# Not-for-Profit Guide













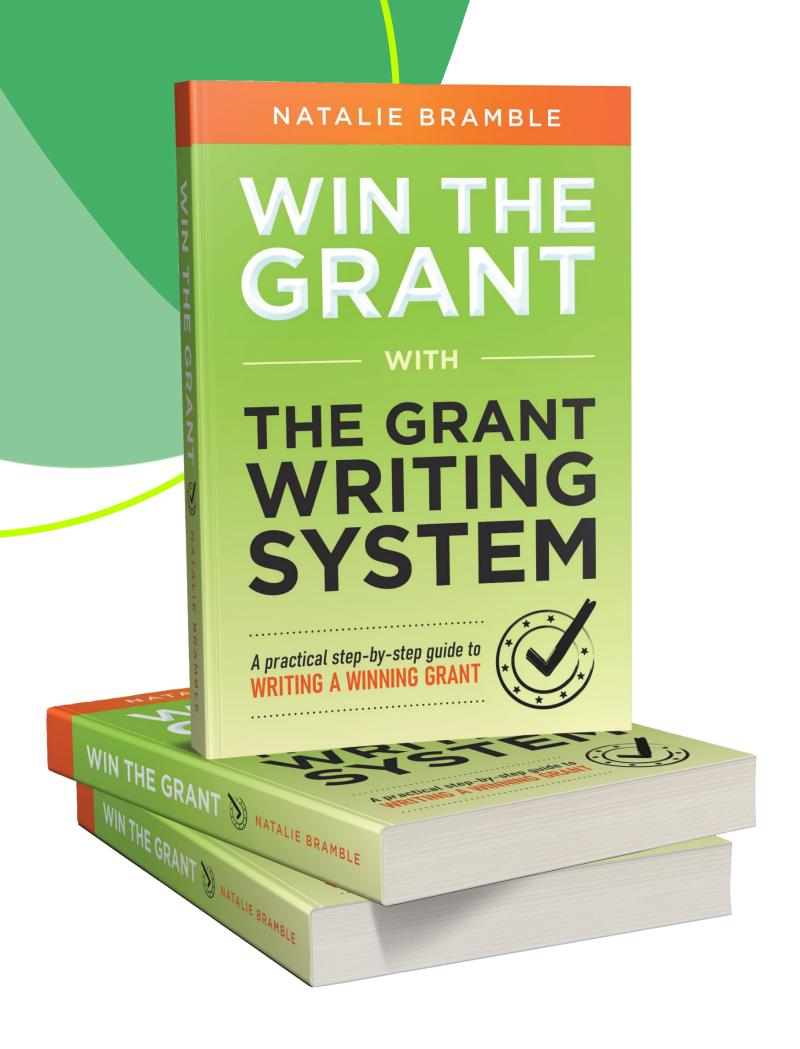






Community organisations are concerned that a lack of flexible funding and investment in technology and training will force them to discontinue many of the successful service innovations offered to clients during the COVID-19 pandemic, according to a new report published today by the Centre for Social Impact (CSI).

Service Innovation Deep Dive
Published November 2021
Authored by : Ami Seivwright, Ariella Meltzer,
Meera Varadharajan,
Perri Campbell, Mariana Atkins, Lisette Kaleveld
and Erin Wilson
The University of Western Australia, University of
New South Wales and Swinburne University of
Technology





Our grant writing services are delivered by experts in the field and are based on The Grant Writing System™ created by Natalie Bramble.

### SAD

Aren't engaged

Feel like they're alone

Don't feel valued or important

Lack ownership

### HAPPY

Social infrastructure

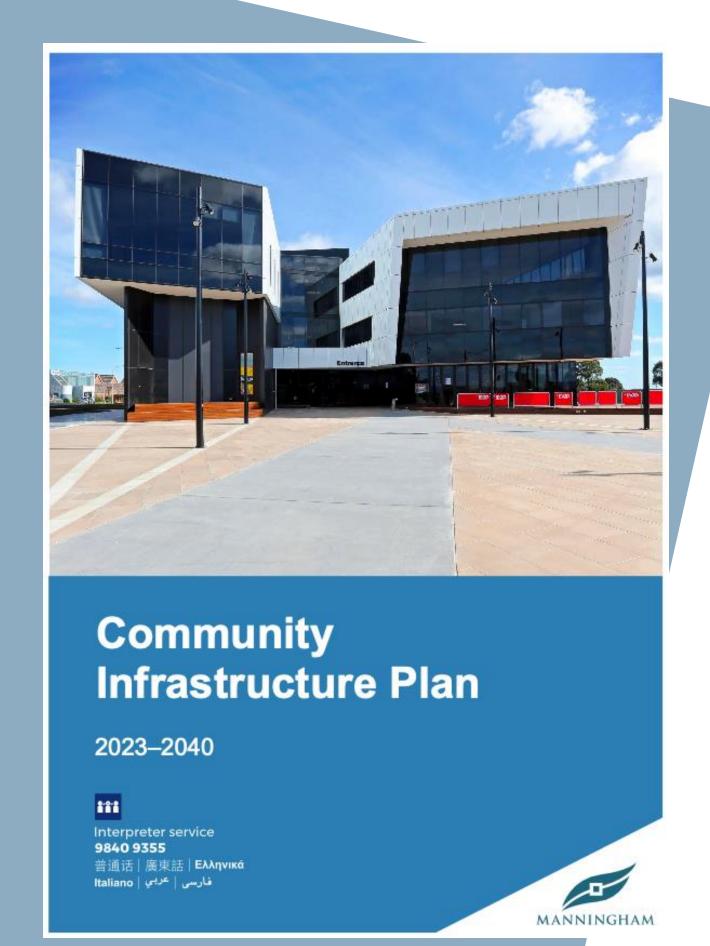
Social Capital



"Social infrastructure is comprised of the facilities, spaces, services and networks that support the quality of life and wellbeing of our communities.

Access to high-quality, affordable social services has a direct impact on the social and economic wellbeing of all Australians."

Infrastructure Australia



1. Place benefits.

2. Personal wellbeing benefits

3. Economic benefits

4. Social sustainability and resilience benefits.



## Overall Community Value: \$135 million

The overall community value produced by the Queensland Neighbourhood Centre Sector annually is estimated to be over \$135 million.

# For every \$1 invested, \$4.09 produced

For every \$1 of investment in Neighbourhood Centre Program funding, \$4.09 is produced in community value.

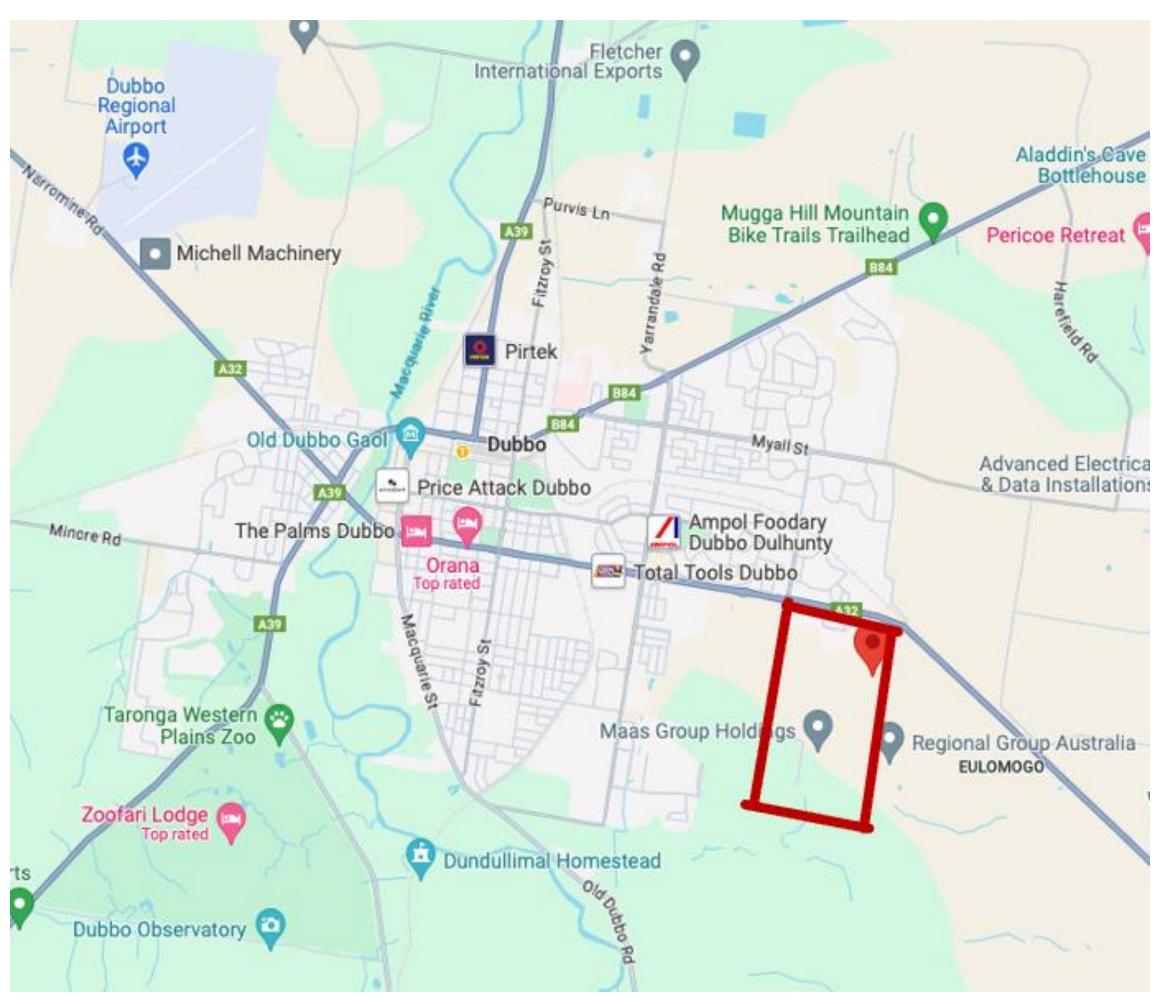


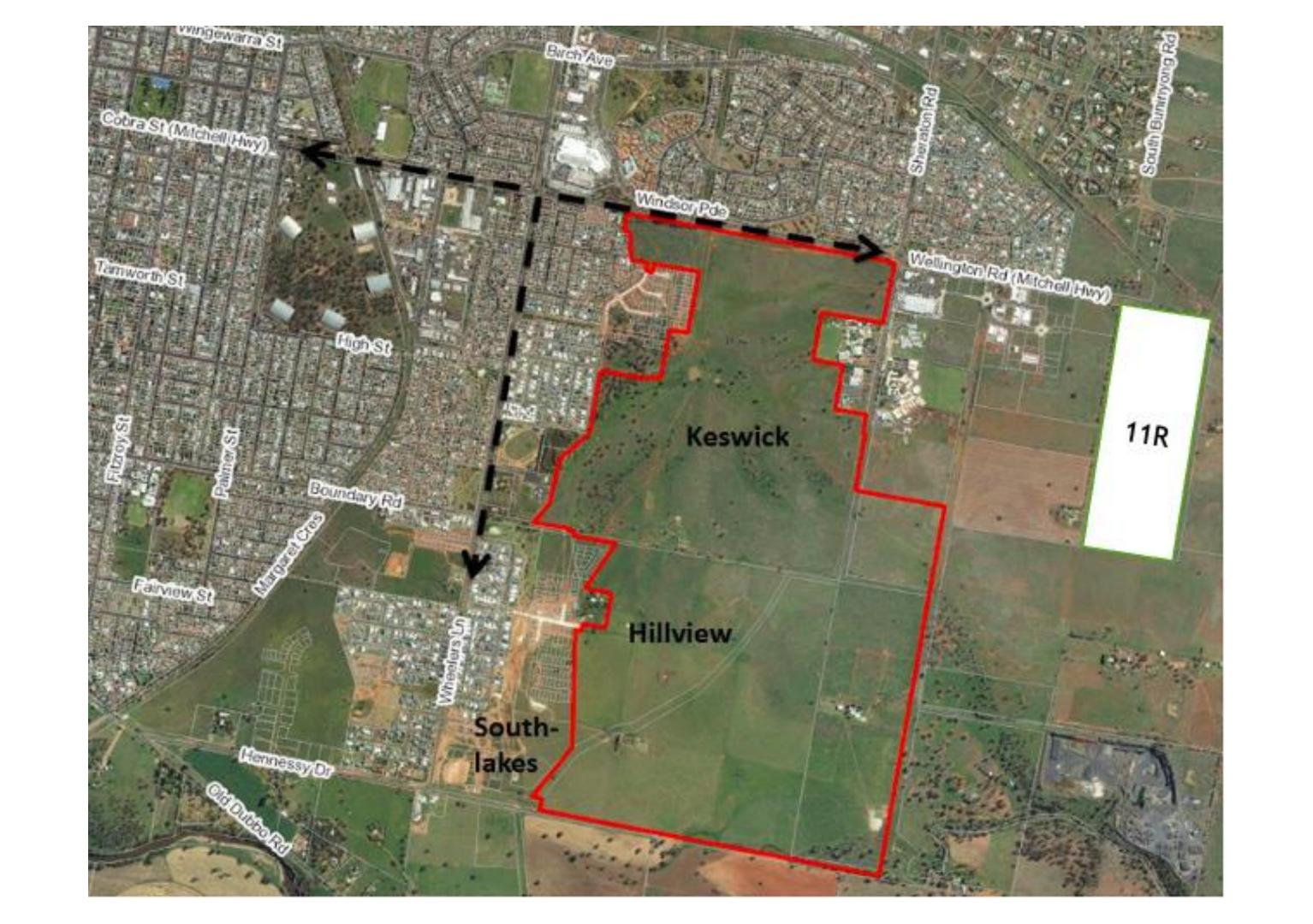
Community centres work at the heart of communities assisting many thousands of individuals, contributing to improvements in public health and local community development.

They offer and provide activities, programs and services that support the objectives of social inclusion and address multifactors that have led to social exclusion.



Steven Wilson







#### State of Volunteering 2023

NSW

+ 1.4%

DUBBO

-5.3%

25.9% of non-volunteers aren't sure how to volunteer



An initiative of Not-for-Profit Guide Foundation

#### Importance of Social Capital for Social Enterprises and Nonprofits

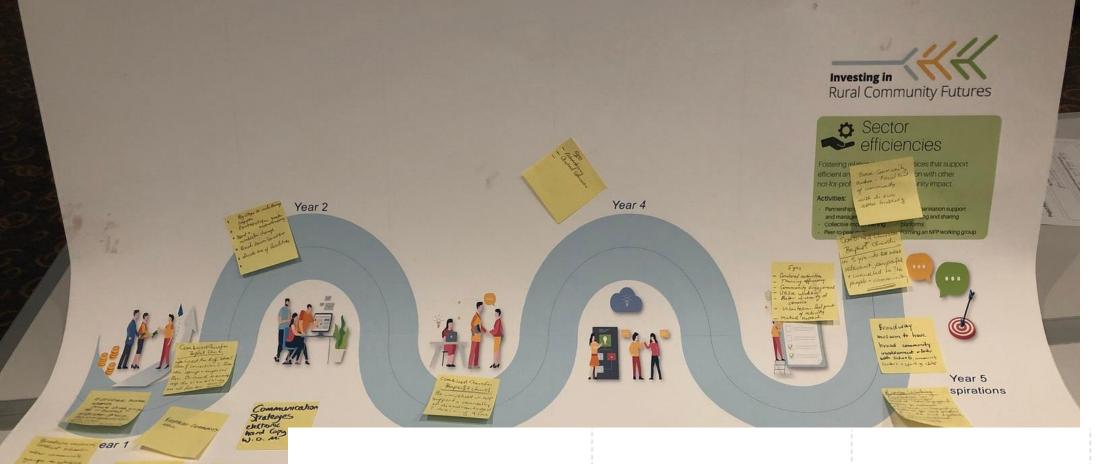


Source: Faster Capital









Training for organisations. e.g. committee roles including Treasurer, Public Officer; How to run meetings; legal status; writing grants; operating procedures. Also training on legal structures; financial skills; governance; constitutions and digital systems (incl. video conferencing). Digital marketing and fundraising training.

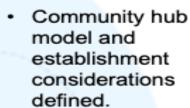
Year 1

Webmars

- Community hub investigated with access to equipment
- Cloud-based systems investigated (e.g. minutes)







- Training continues, to include more specific areas such as privacy
- Training on fundraising and grants to support sustainability.
- Training on digital systems to support NFPs including .





- Training leverages volunteer skills within community
- Community Hub development continues.
- Community hub established based on people coming together (not just a building). To incorporate all stakeholders' inter-agencies; NFPs; Government etc.



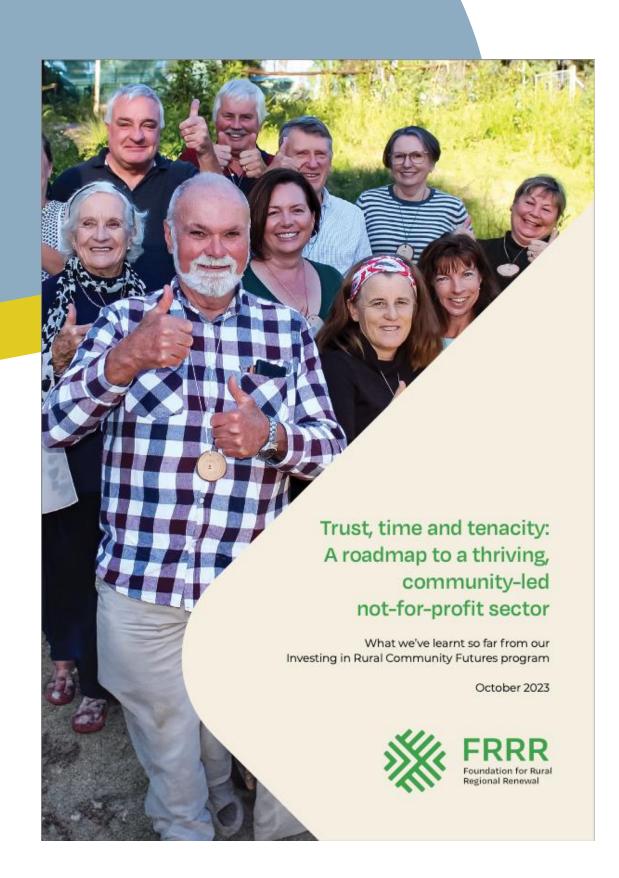


- Review opportunities to share resources to support NFP financial management.
- Community Hub development continues. Expansion to villages for outreach planned.



Foundation for Rural & Regional Re

- Well developed knowledge and skills for: leadership, collaboration, partnership, and governance.
- Development of a community hub for collaboration; resource sharing and access to equipment for smaller NFPs



## Some related Key Learnings

- Communities are best placed to determine what they need.
- Flexible approaches to funding and support that are designed to meet these needs, work.
- Capacity building with professional support and resources fundraising, marketing, and business development builds long-term sustainability, resilience and innovation.





## Not-for-Profit Guide















